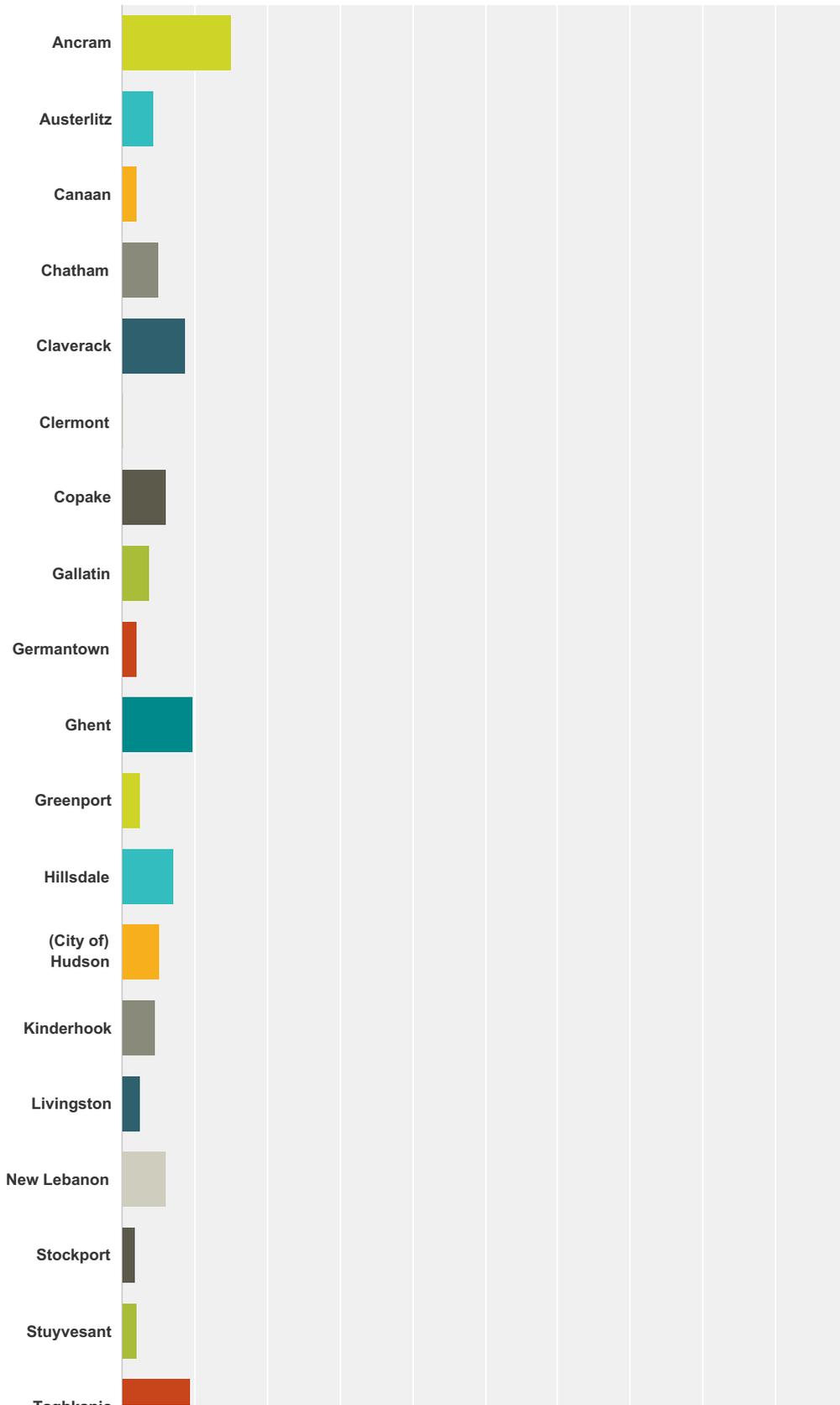
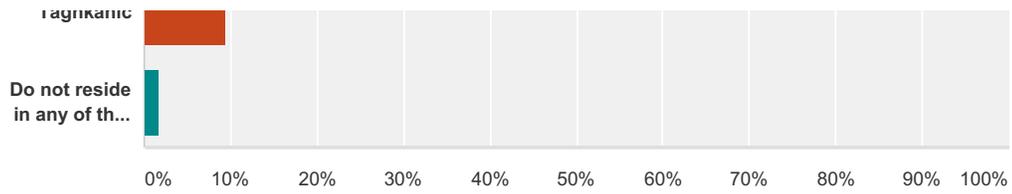


Q1 In which of these towns is your primary Columbia County residence? (select 1)

Answered: 1,711 Skipped: 0





Answer Choices	Responses	Count
Ancram	14.96%	256
Austerlitz	4.38%	75
Canaan	2.05%	35
Chatham	5.08%	87
Claverack	8.71%	149
Clermont	0.29%	5
Copake	5.96%	102
Gallatin	3.74%	64
Germantown	2.05%	35
Ghent	9.82%	168
Greenport	2.57%	44
Hillsdale	7.07%	121
(City of) Hudson	5.14%	88
Kinderhook	4.62%	79
Livingston	2.51%	43
New Lebanon	6.02%	103
Stockport	1.87%	32
Stuyvesant	2.10%	36
Taghkanic	9.47%	162
Do not reside in any of the above	1.58%	27
Total		1,711

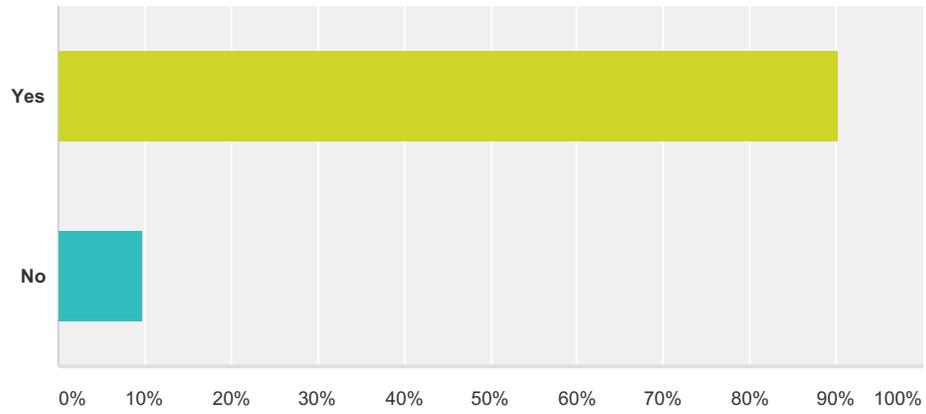
Q2 Optional: Please enter your street address (not PO Box), town and 5 digit zip code

Answered: 1,408 Skipped: 303

Answer Choices	Responses
Street Address (not PO box)	93.68% 1,319
Town	94.60% 1,332
5 Digit Zip Code	98.65% 1,389

Q3 Do you subscribe to an Internet service at your Columbia County residence?

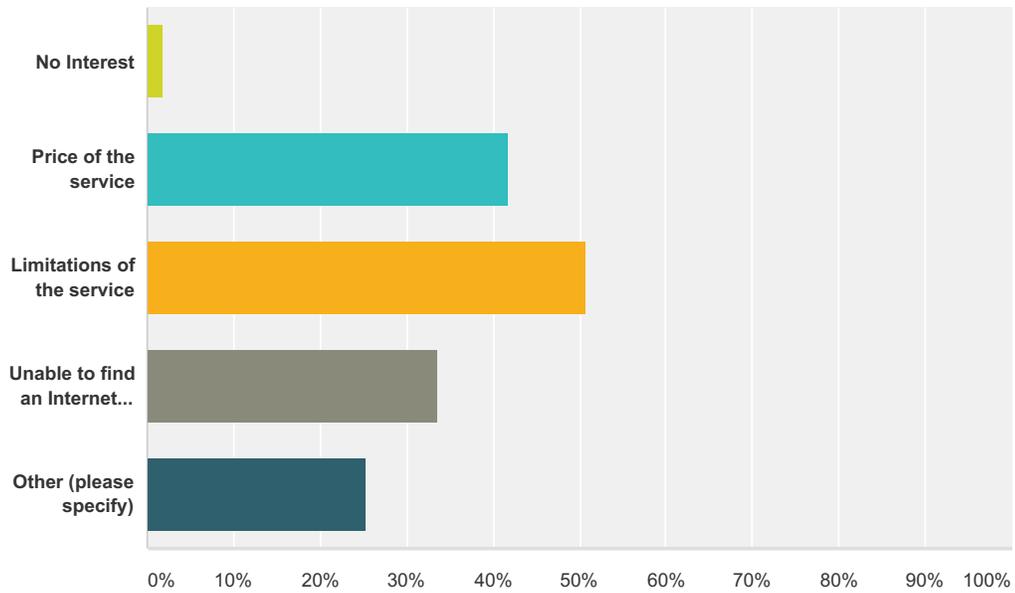
Answered: 1,619 Skipped: 92



Answer Choices	Responses
Yes	90.12% 1,459
No	9.88% 160
Total	1,619

Q4 What are the reasons you do not subscribe to an Internet service? (select all that apply)

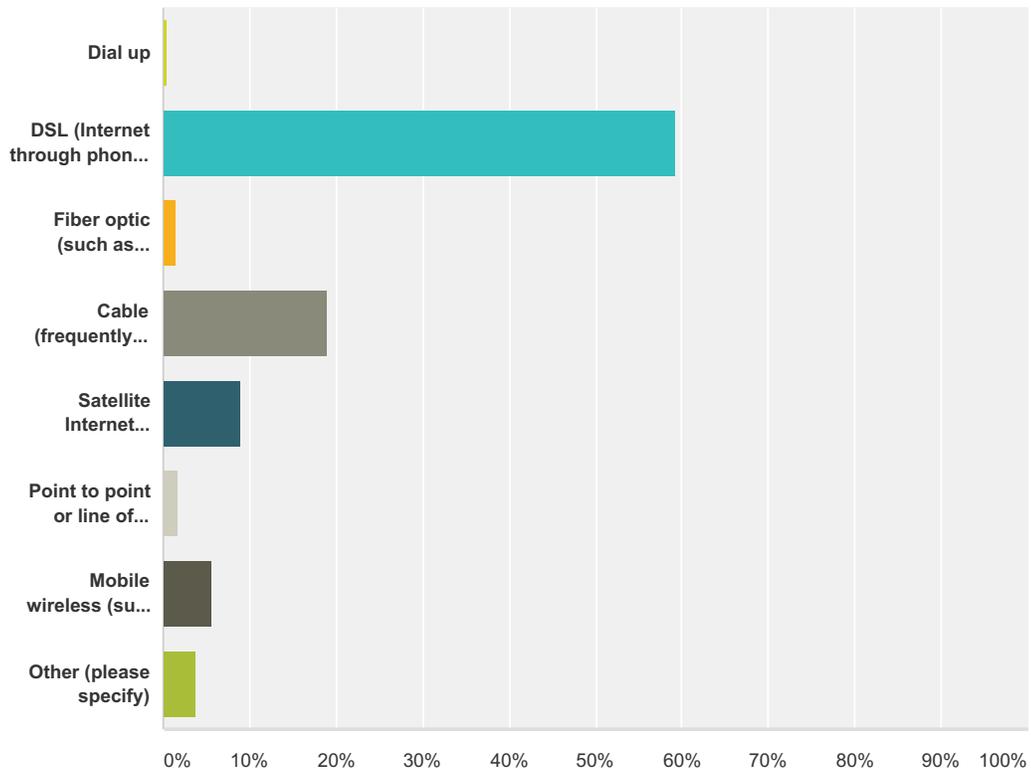
Answered: 158 Skipped: 1,553



Answer Choices	Responses
No Interest	1.90% 3
Price of the service	41.77% 66
Limitations of the service	50.63% 80
Unable to find an Internet provider	33.54% 53
Other (please specify)	25.32% 40
Total Respondents: 158	

Q5 What type of Internet service do you primarily subscribe to? (select 1)

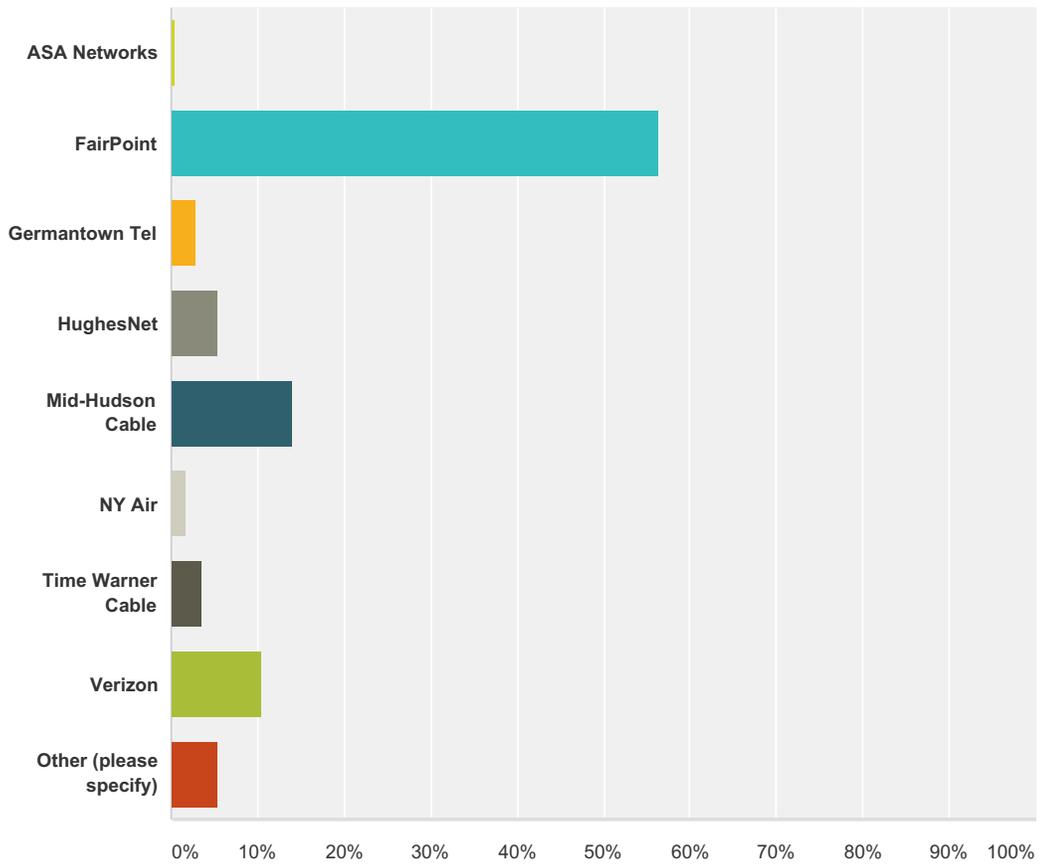
Answered: 1,439 Skipped: 272



Answer Choices	Responses
Dial up	0.35% 5
DSL (Internet through phone lines but significantly faster than dial up)	59.21% 852
Fiber optic (such as Verizon FIOS)	1.39% 20
Cable (frequently bundled with TV)	18.97% 273
Satellite Internet service (such as HughesNet)	9.03% 130
Point to point or line of sight (such as ASA Networks for NY Air)	1.74% 25
Mobile wireless (such as smartphone or laptop wireless)	5.63% 81
Other (please specify)	3.68% 53
Total	1,439

Q6 Which is your primary Internet service provider? (select 1)

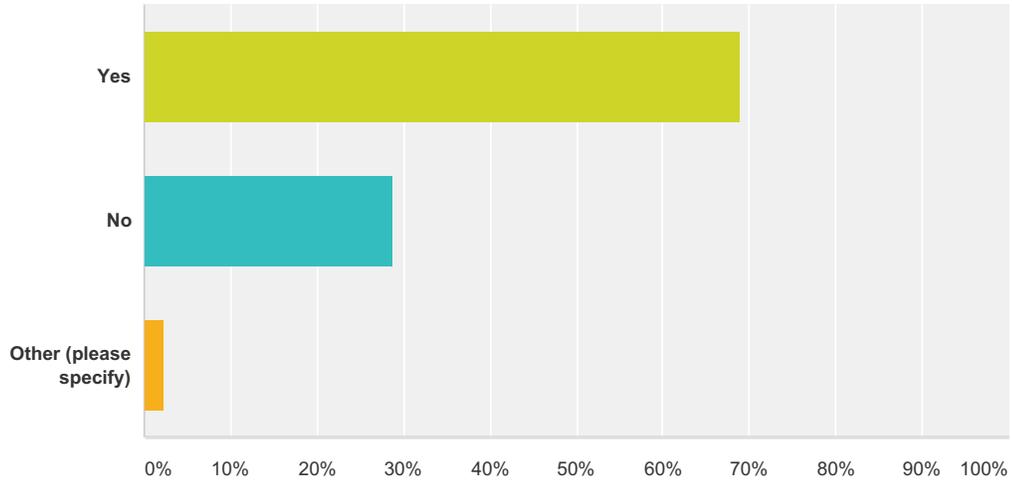
Answered: 1,295 Skipped: 416



Answer Choices	Responses
ASA Networks	0.39% 5
FairPoint	56.37% 730
Germantown Tel	3.01% 39
HughesNet	5.33% 69
Mid-Hudson Cable	13.98% 181
NY Air	1.62% 21
Time Warner Cable	3.47% 45
Verizon	10.35% 134
Other (please specify)	5.48% 71
Total	1,295

Q7 Is your primary Internet service bundled with other services such as television or telephone?

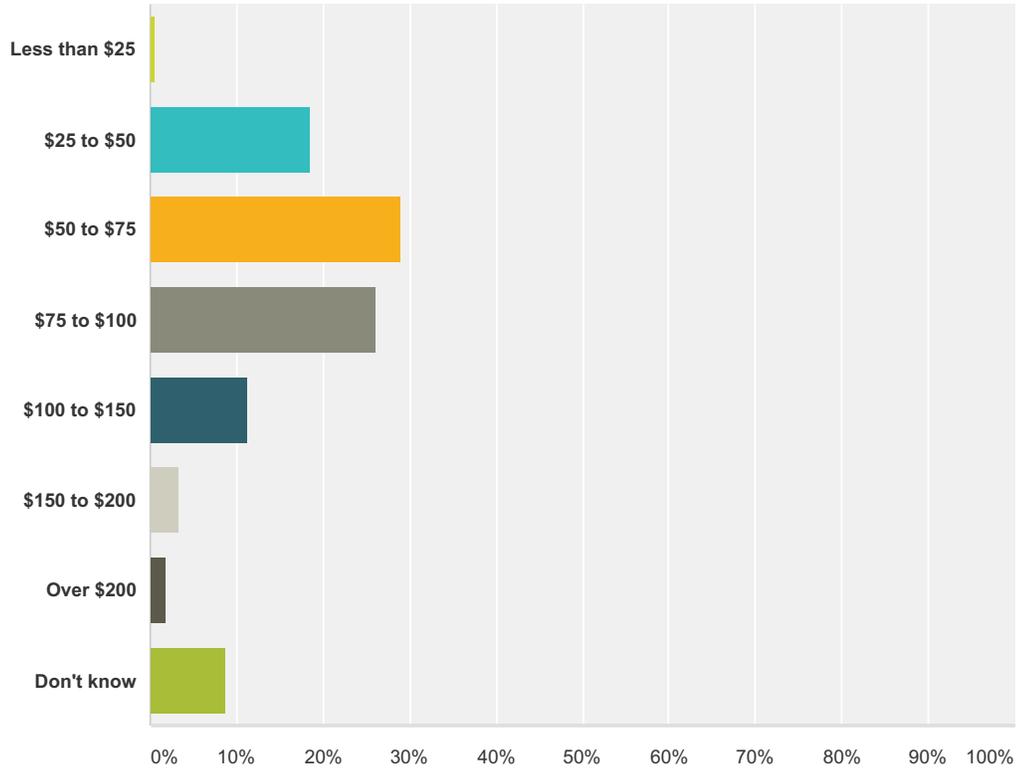
Answered: 1,295 Skipped: 416



Answer Choices	Responses
Yes	68.96% 893
No	28.80% 373
Other (please specify)	2.24% 29
Total	1,295

Q8 What is the approximate monthly price for your Internet service only, without additional costs for any bundled services such as TV and/or phone?

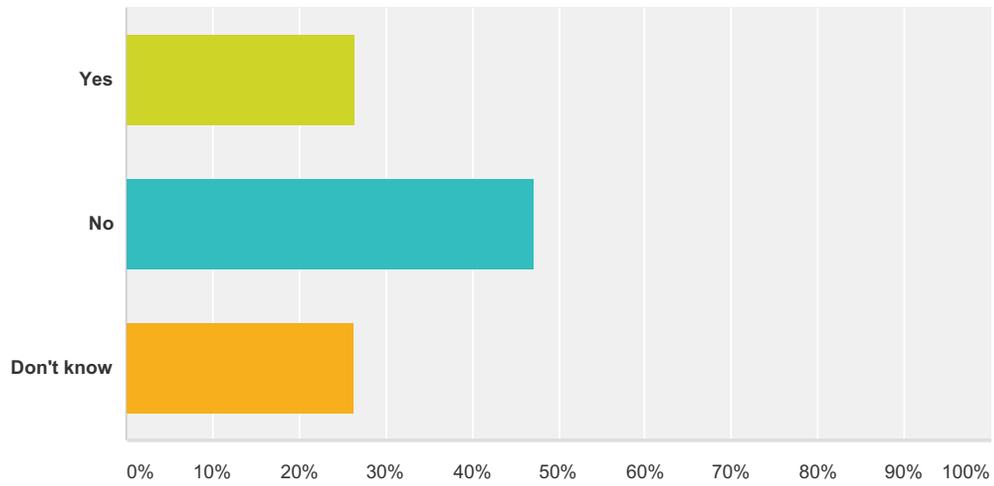
Answered: 1,376 Skipped: 335



Answer Choices	Responses
Less than \$25	0.65% 9
\$25 to \$50	18.60% 256
\$50 to \$75	29.07% 400
\$75 to \$100	26.16% 360
\$100 to \$150	11.34% 156
\$150 to \$200	3.34% 46
Over \$200	1.96% 27
Don't know	8.87% 122
Total	1,376

Q9 Does this provider generally meet the advertised Internet speed for the plan you purchase?

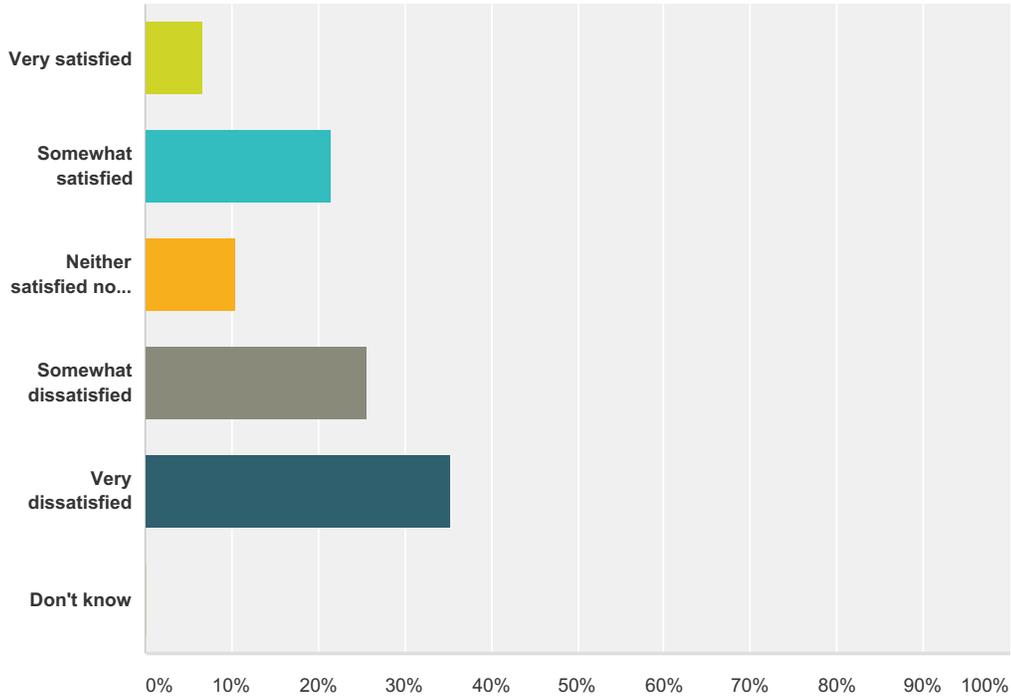
Answered: 1,376 Skipped: 335



Answer Choices	Responses
Yes	26.45% 364
No	47.24% 650
Don't know	26.31% 362
Total	1,376

Q10 How do you rate your Internet service?
For instance, connection does not drop during use, connection speed reasonably consistent, reliability, etc.

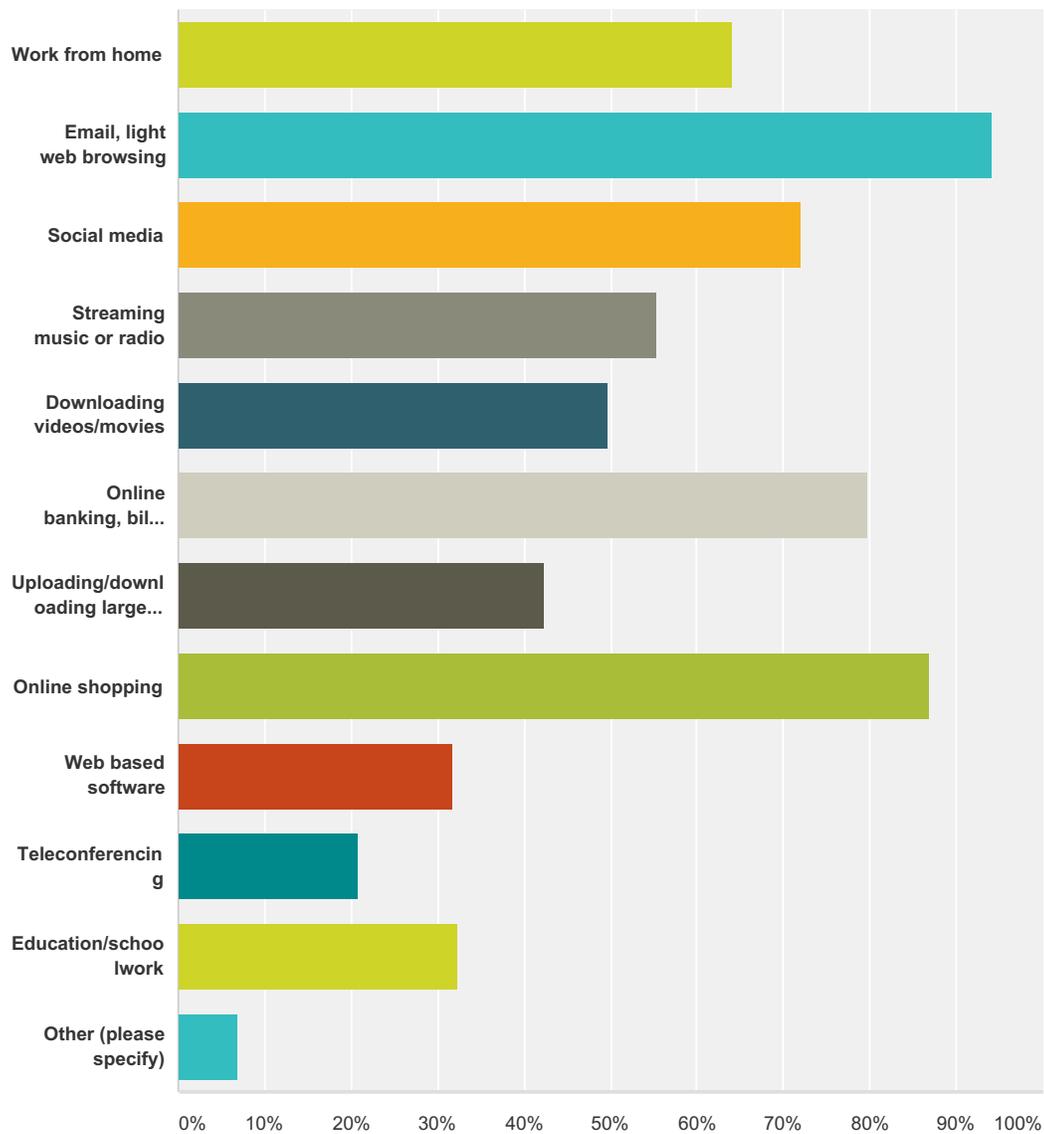
Answered: 1,376 Skipped: 335



Answer Choices	Responses
Very satisfied	6.76% 93
Somewhat satisfied	21.44% 295
Neither satisfied nor dissatisfied	10.47% 144
Somewhat dissatisfied	25.73% 354
Very dissatisfied	35.32% 486
Don't know	0.29% 4
Total	1,376

Q11 How do you use your Internet connection? (select all that apply)

Answered: 1,376 Skipped: 335

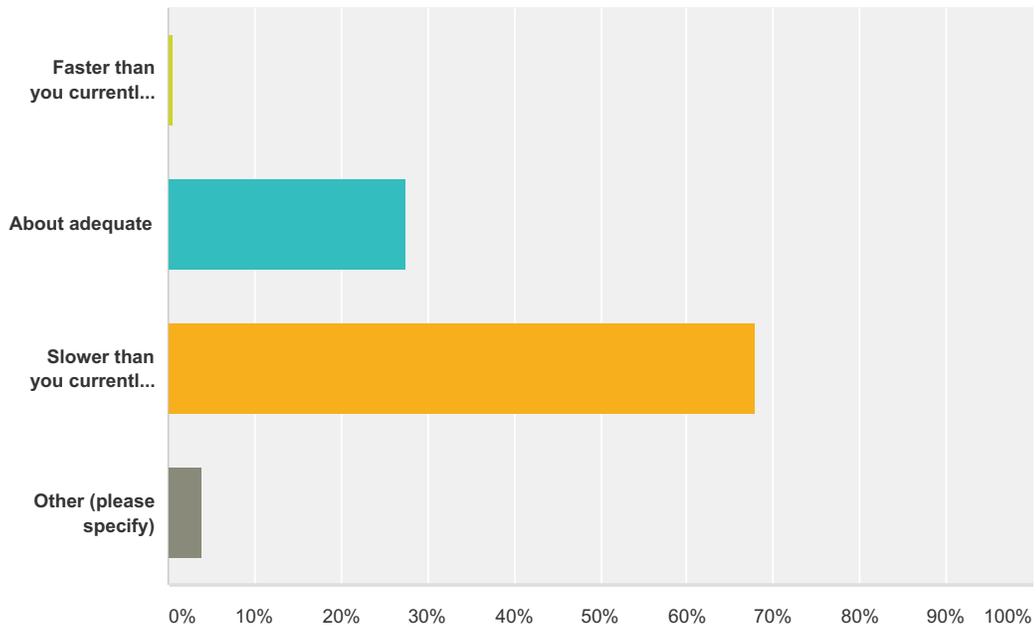


Answer Choices	Responses
Work from home	64.10% 882
Email, light web browsing	94.26% 1,297
Social media	72.09% 992
Streaming music or radio	55.23% 760
Downloading videos/movies	49.71% 684
Online banking, bill paying	79.72% 1,097
Uploading/downloading large files	42.44% 584

Online shopping	86.85%	1,195
Web based software	31.69%	436
Teleconferencing	20.93%	288
Education/schoolwork	32.27%	444
Other (please specify)	6.98%	96
Total Respondents: 1,376		

Q12 Is your current Internet download/upload speed generally?

Answered: 1,376 Skipped: 335



Answer Choices	Responses
Faster than you currently need	0.65% 9
About adequate	27.62% 380
Slower than you currently need	67.81% 933
Other (please specify)	3.92% 54
Total	1,376

**Q13 Please provide any other information
you feel is important regarding your
Internet service.**

Answered: 625 Skipped: 1,086