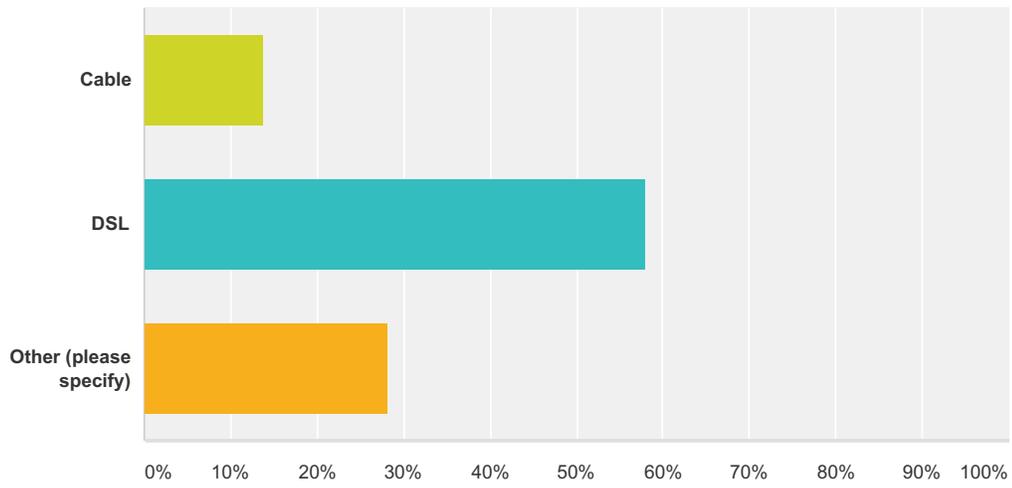


**Q1 Where in Columbia County is your
business located? (Street address,
Neighborhood, or Zip Code**

Answered: 160 Skipped: 0

Q2 What kind of broadband service does your business use?

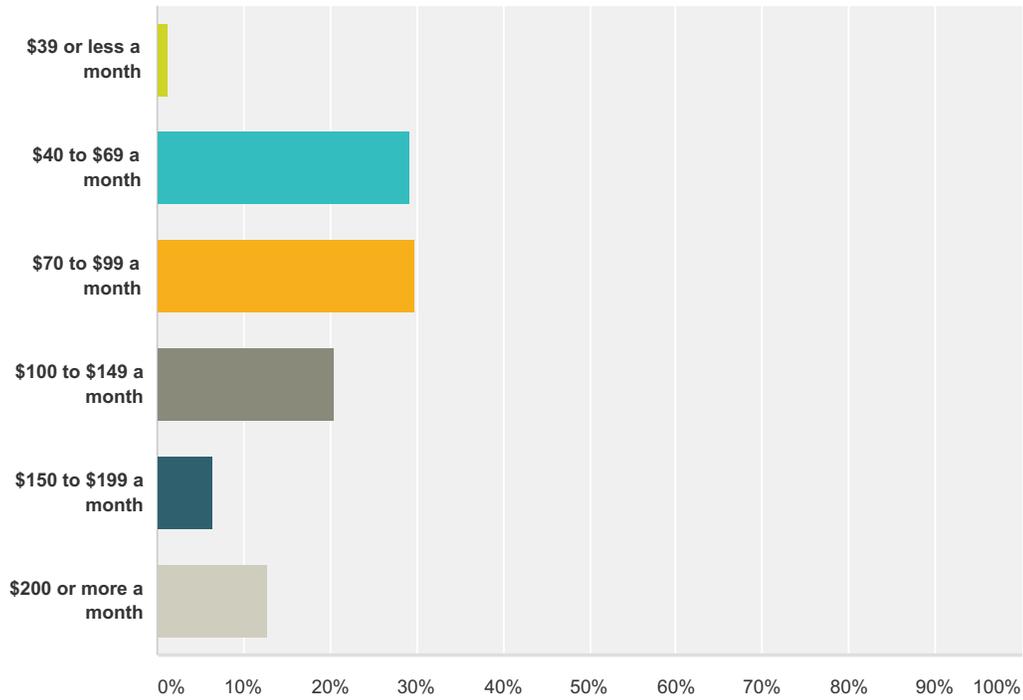
Answered: 160 Skipped: 0



Answer Choices	Responses
Cable	13.75% 22
DSL	58.13% 93
Other (please specify)	28.13% 45
Total	160

Q3 What do you pay for your broadband service?

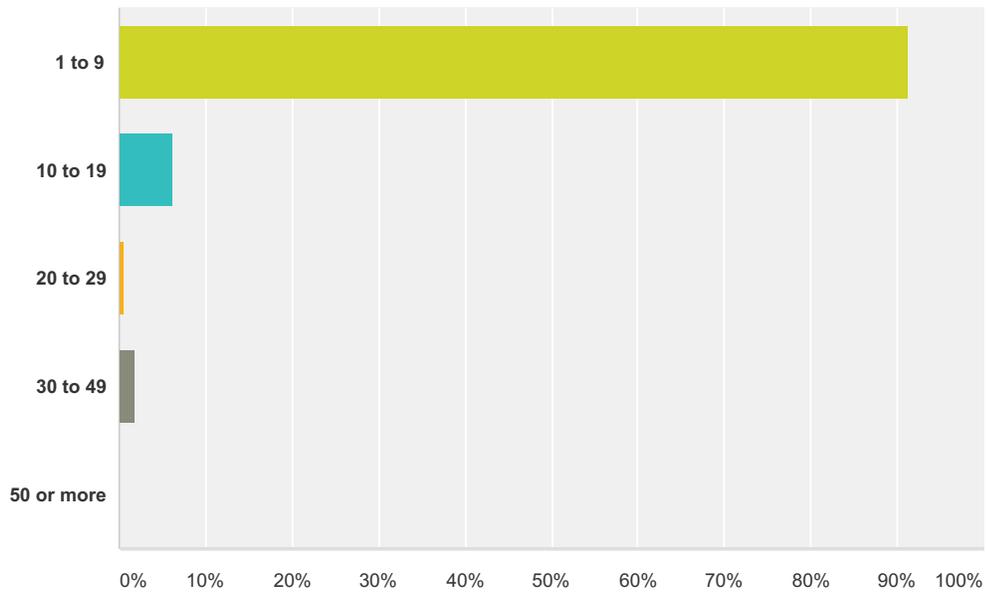
Answered: 157 Skipped: 3



Answer Choices	Responses
\$39 or less a month	1.27% 2
\$40 to \$69 a month	29.30% 46
\$70 to \$99 a month	29.94% 47
\$100 to \$149 a month	20.38% 32
\$150 to \$199 a month	6.37% 10
\$200 or more a month	12.74% 20
Total	157

Q4 How many employees does your broadband service support?

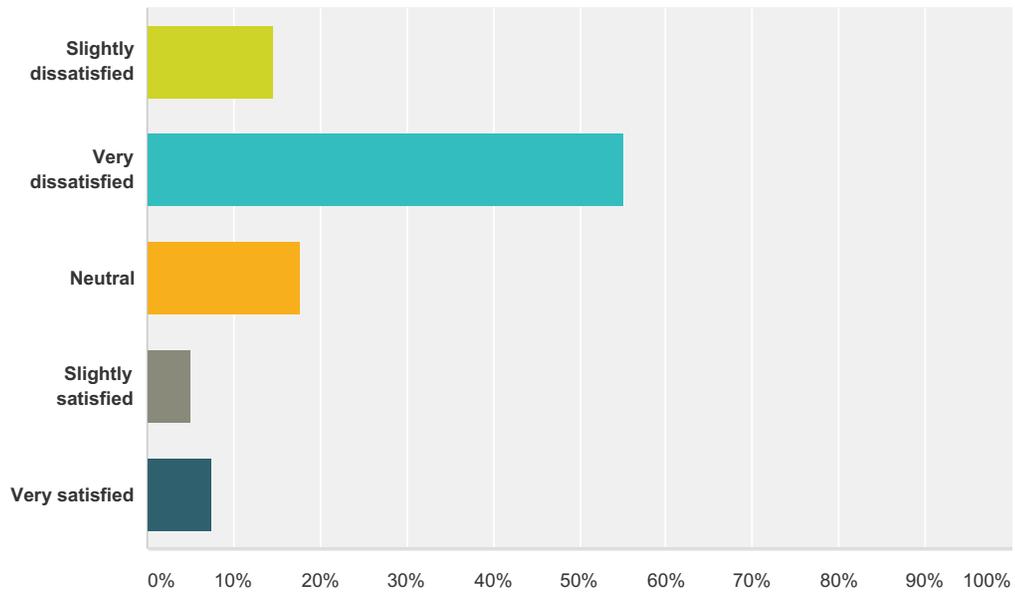
Answered: 158 Skipped: 2



Answer Choices	Responses	Count
1 to 9	91.14%	144
10 to 19	6.33%	10
20 to 29	0.63%	1
30 to 49	1.90%	3
50 or more	0.00%	0
Total		158

Q5 Please rate your satisfaction with the price of your broadband service.

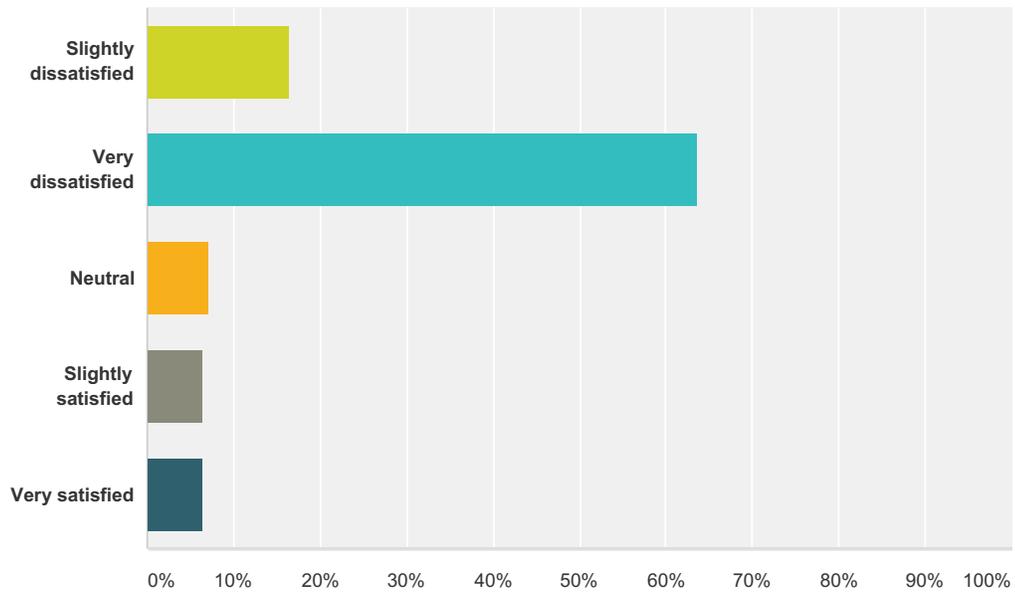
Answered: 158 Skipped: 2



Answer Choices	Responses
Slightly dissatisfied	14.56% 23
Very dissatisfied	55.06% 87
Neutral	17.72% 28
Slightly satisfied	5.06% 8
Very satisfied	7.59% 12
Total	158

Q6 Please rate your satisfaction with the speed of your broadband service.

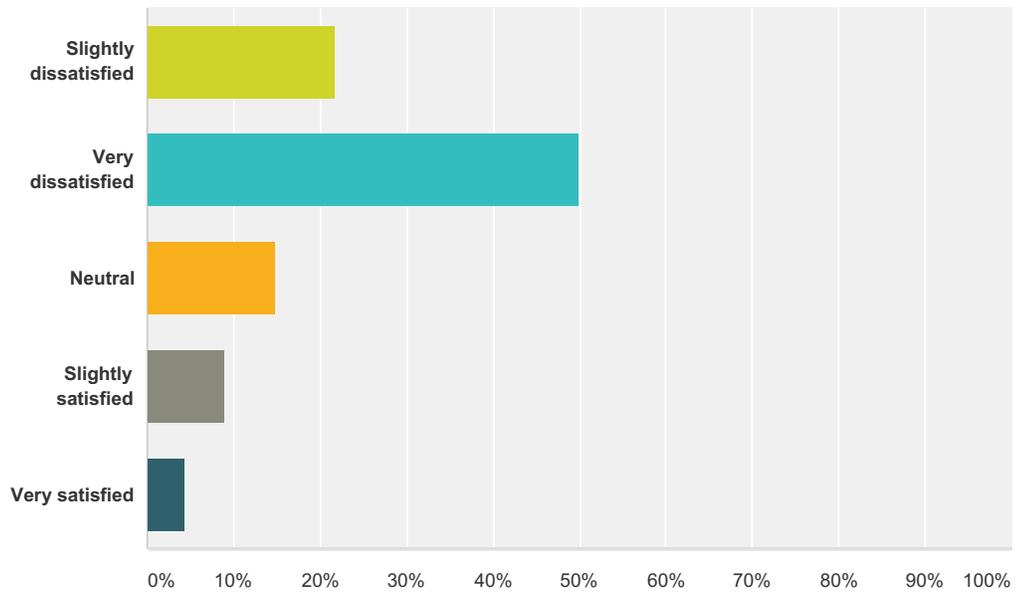
Answered: 157 Skipped: 3



Answer Choices	Responses
Slightly dissatisfied	16.56% 26
Very dissatisfied	63.69% 100
Neutral	7.01% 11
Slightly satisfied	6.37% 10
Very satisfied	6.37% 10
Total	157

Q7 Please rate your satisfaction with the reliability of your broadband service.

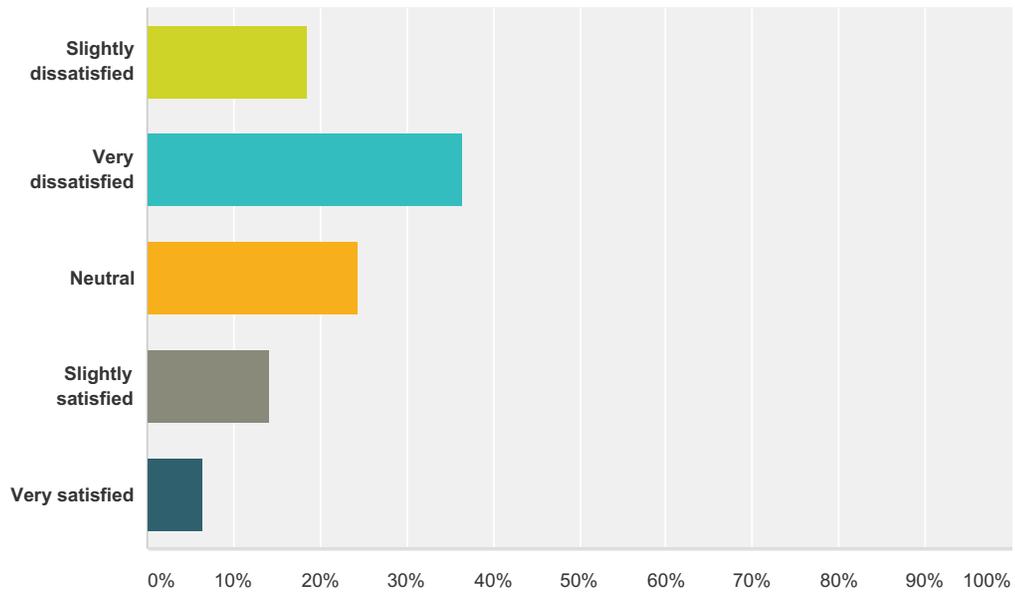
Answered: 156 Skipped: 4



Answer Choices	Responses	Count
Slightly dissatisfied	21.79%	34
Very dissatisfied	50.00%	78
Neutral	14.74%	23
Slightly satisfied	8.97%	14
Very satisfied	4.49%	7
Total		156

Q8 Please rate your satisfaction with your broadband service support.

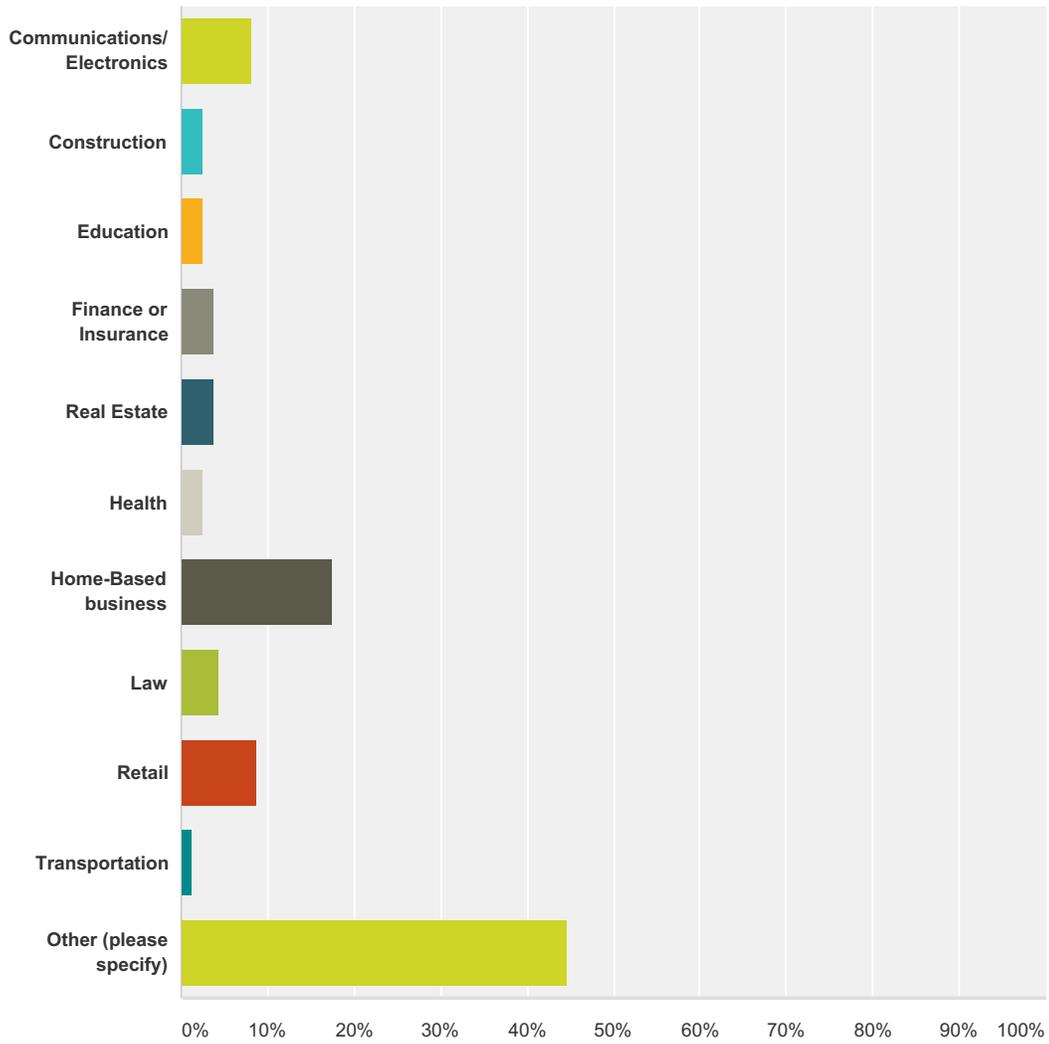
Answered: 156 Skipped: 4



Answer Choices	Responses
Slightly dissatisfied	18.59% 29
Very dissatisfied	36.54% 57
Neutral	24.36% 38
Slightly satisfied	14.10% 22
Very satisfied	6.41% 10
Total	156

Q9 What type of business to you operate?

Answered: 159 Skipped: 1

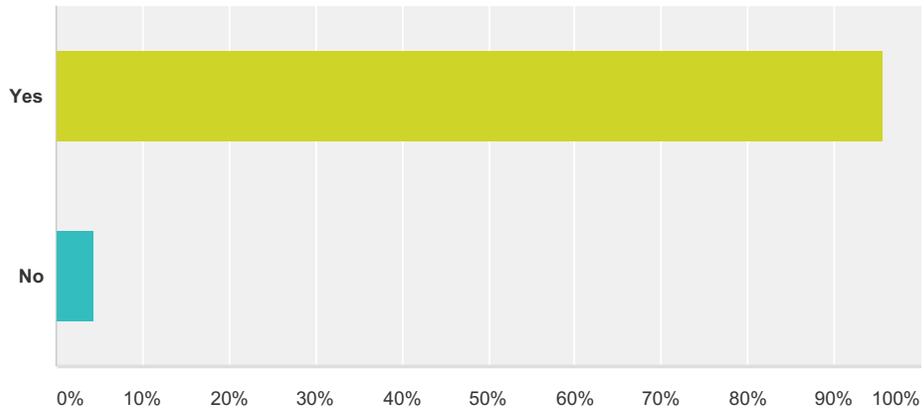


Answer Choices	Responses
Communications/Electronics	8.18% 13
Construction	2.52% 4
Education	2.52% 4
Finance or Insurance	3.77% 6
Real Estate	3.77% 6
Health	2.52% 4
Home-Based business	17.61% 28
Law	4.40% 7
Retail	8.81% 14
Transportation	1.26% 2

Other (please specify)	44.65%	71
Total		159

Q10 Is broadband service critical to your business?

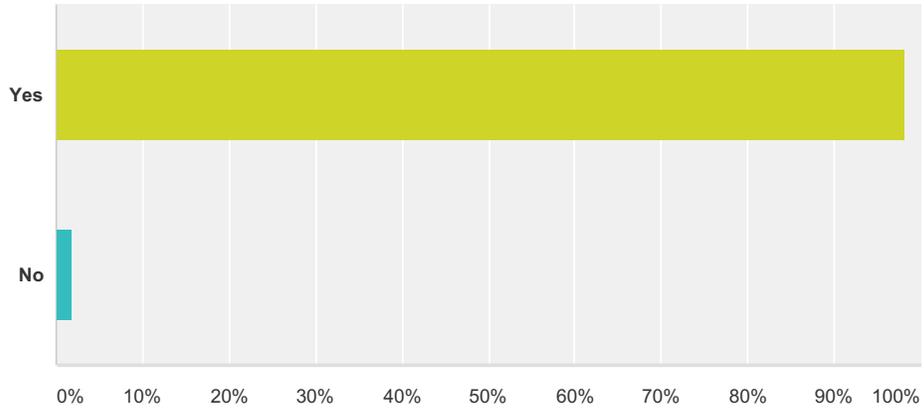
Answered: 157 Skipped: 3



Answer Choices	Responses
Yes	95.54% 150
No	4.46% 7
Total	157

Q11 Would you consider switching your broadband service if another became available in the future?

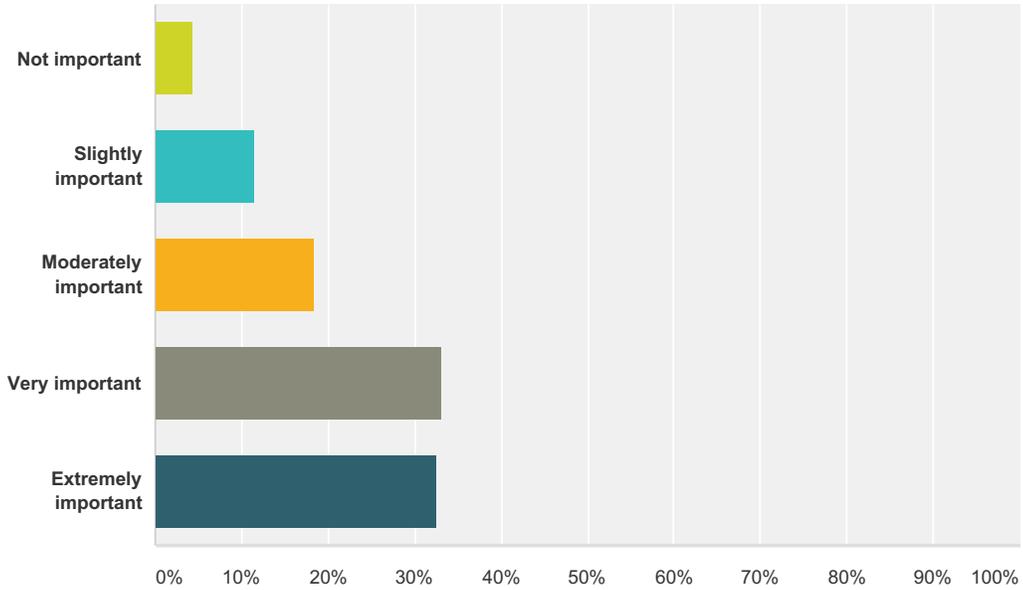
Answered: 158 Skipped: 2



Answer Choices	Responses
Yes	98.10% 155
No	1.90% 3
Total	158

Q12 How important is it to have several broadband options to choose from for your business?

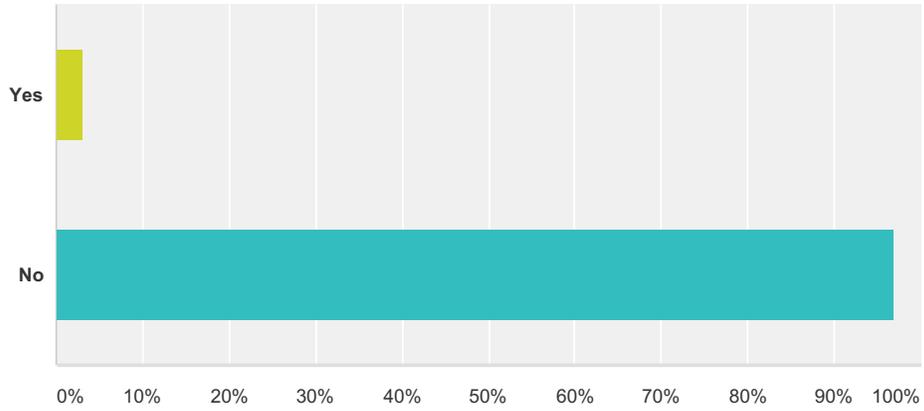
Answered: 157 Skipped: 3



Answer Choices	Responses
Not important	4.46% 7
Slightly important	11.46% 18
Moderately important	18.47% 29
Very important	33.12% 52
Extremely important	32.48% 51
Total	157

Q13 Do you think there are currently enough broadband service options in Columbia County?

Answered: 157 Skipped: 3



Answer Choices	Responses	
Yes	3.18%	5
No	96.82%	152
Total		157

**Q14 Is there any other information
pertaining to broadband service for your
business that you would like to share with
the committee?**

Answered: 86 Skipped: 74